

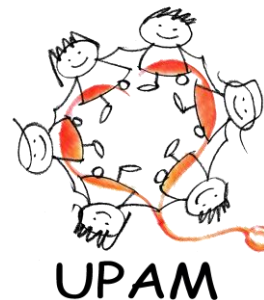


Oneclick special need website

<http://oneclick.hku.hk/>

Mr. Wilfred Wong

Department of Paediatrics & Adolescent
Medicine, HKU



Why we need a website for special need children?

- What is the service gap?
- What do the public desire from the web?
- What information we can offer to the public?
- What is the structure and framework of the web?
- How can we promote the web-site?
- Where the budget comes from?



Qualitative study

- Several focus groups have been conducted to collect information from the parent and professional
- 49 participants including 39 professionals were invited to participate in different focus groups to sharing their opinion
- The audio recordings from the interview session and group discussion were transcribed for data analysis



Child advocacy



Education



Doctors



Focus group

Minor ethnic group



Nurse / Allied Health



Social Worker



Parent



Theme extract from the study

Information needs for caring of children with special needs
Diagnosis, assessment and prognosis of child's medical condition
Medical rehabilitation and psychosocial health
Education services (include extra-curricular activities)
Community support
Use of equipment and augmentative devices
Paths for transition care of adolescents with special needs
Experiences of obtaining and using information
Information from schools and teachers
Information sharing and support from the community
Online information (Internet)
Advantages and challenges of searching and utilizing Internet information
Advantages
Parent's autonomy in searching information and making enquiries
Useful for decision making
Share experiences via online platforms
Challenges
Lacking online information searching skills
Risk of misinterpretation of online information
Lacking special functions/features, e.g. word enlargement, sound production

Priori themes were derived from the interviews and carefully analysis the themes from the transcribe.

Message from the focus group

- Availability of **up-to-date information** and **emotional support** is beneficial to Chinese parents of children with special needs.
- **Plenty of information** can be accessed through the Internet, but parents require **eHealth literacy** to use and **interpret the online material**





Research article

Open Access

The Importance of Online Resources for Parents of Children with Special Needs in Hong Kong: South China's Experience

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Abstract

Background: Caring for children with special needs can be challenging and stressful for parents. Access to information and support is critical for parents to overcome these challenges. This study aims to study parental experiences and needs of searching and utilizing online information to support the care of their children with special needs.

Methods: Forty-nine participants were interviewed. All discussions were transcribed and examined using a thematic analysis method.

Results: Three main themes were identified, including information needs, experiences of obtaining and using information, and the advantages and challenges of searching and utilizing Internet information.

Conclusions: Availability of up-to-date information and emotional support is beneficial to Chinese parents of children with special needs. Although plenty of information can be accessed through the Internet, parents require eHealth literacy to use and interpret this online material. Conventional sources of information such as community groups remain important for those with low eHealth literacy.

Keywords: Chinese children; Special needs; Internet use; Information seeking; Parents; Digital divide

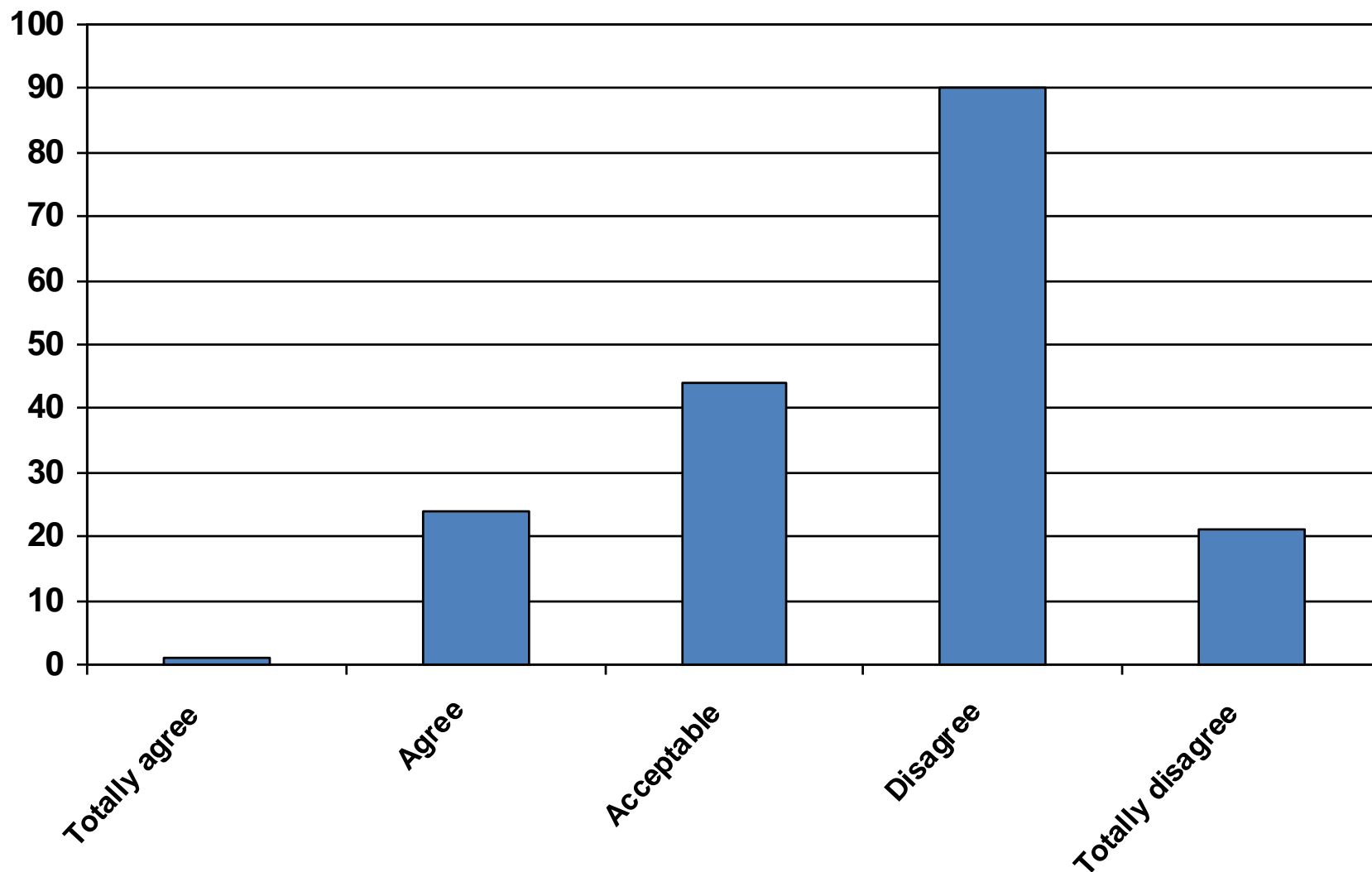
Introduction

delivery. It allows content to be updated instantly and inexpensively in comparison to the traditional media [18]. Discussions have suggested electronic dissemination of information has a lot of potential when compared to traditional media, especially in its message propagation speed and ability in audience reaching [19]. Parents and families can be

Quantitative Online Survey

- There is adequate information on service for children with special need in Hong Kong
- Where they can get the information
- The main information channel
- Have you ever verified the information that you have obtained is credible, etc.

There is adequate information on service for children with special need in Hong Kong



Information get from

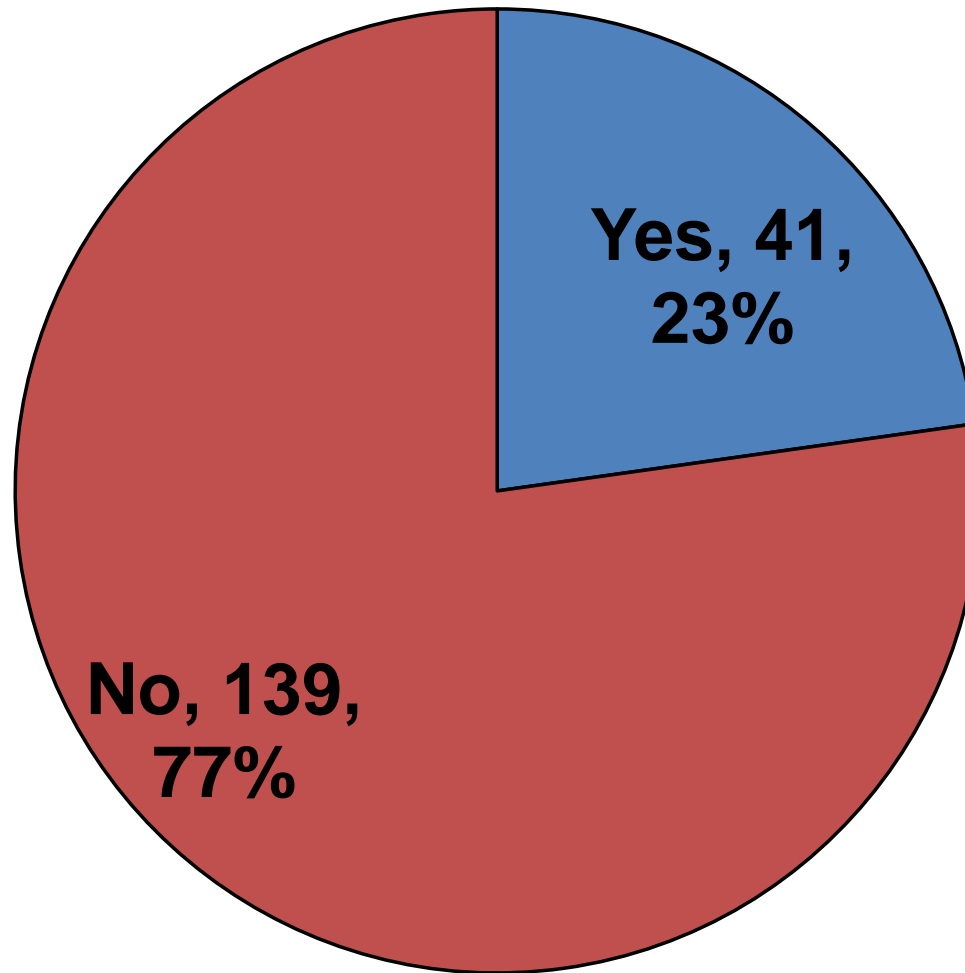
	Number	(%)
Internet	95	51.4
NGO	89	48.1
School	72	38.9
Childcare professionals	70	37.8
Social worker	69	37.3
Hospital	64	34.6
Social Welfare Department	55	29.7
Doctor	50	27.0
Teacher / school administrator	45	24.3
Allied health worker	36	19.5
Friends / relatives	32	17.3
Nurse	26	14.1
Clinic	23	12.4
Private organization	22	11.9
Others	12	6.5

The main information channel on service

	Number	(%)
Personal contact with childcare professionals	122	65.9
The internet	106	57.3
Newspapers / magazine	34	18.4
Childcare books	32	17.3
Telephone communication with childcare professionals	21	11.4
Others	8	4.3

	Number	(%)
The internet		
- Keyword search	45	42.5
- Government Website	42	39.6
- Social network Sites (SNS)	19	17.9
- Newsgroup	11	10.4

Have you ever verified the information that you have obtained is credible



Others finding

- Public strongly agree that
 - there is a need of an **integrated information platform** on the service for children with special need in Hong Kong
 - information of the platform should have academic support
 - information of the platform must be credible

Others finding

- Public agree that
 - information of the platform is appropriate to be promoted via the **internet**
 - information should include both public and private
 - Information should contain healthcare treatment information

Who / Which organization should host the information

- 40% subjects select Childcare professionals as the first rank
- 25.4% select Social Welfare Department as the first rank
- 10.8% select University as the first rank

Donation from The Marden Foundation & Supported by our department



Working group and Advisory Group



HK One Click

Community Child Health Portal

Date: 12/04/2011

Supported by Paediatrics & Adolescent Medicine, HKU

OneClick portal一擊通



THE UNIVERSITY OF HONG KONG
LI KA SHING FACULTY OF MEDICINE
香港大學李嘉誠醫學院



- 繁體中文
- English

首頁 | 關於我們 | 特殊需要 | 專業資訊 | 基金 | 活動 | 搜尋 |



方便搜尋

方便有需要的家長/照顧者/兒童搜尋有關政府、學術機構、非政府組織及私營部門所提供之健康、教育及社區的資訊和專業服務。

為有特殊需要兒童而設的一站式資訊網



政府/
醫管局支援

- 東華醫院
- 長洲醫院
- 明愛醫院



非政府組織
支援

- 學前弱能兒童家長關注組
- 香港導盲犬服務中心
- 香港職業治療學會



私營機構

- 九龍巴士(一九三三)有限公司
- 香港濕地公園
- 樂康軒

特殊需要

▷ 身體弱能

- 識別和評估
- 醫療復康護理
- 學前教育
- 教育服務
- 院舍服務
- 社區支援服務
- 就業及職業復康服務
- 無障礙通道及交通設施
- 無障礙信息及通訊設備
- 輔助設備的使用

▷ 特殊學習困難/讀寫障礙

▷ 專注力不足

▷ 言語障礙

▷ 自閉症/亞氏保加症

▷ 視覺障礙

▷ 精神病

▷ 智力障礙

▷ 聽力障礙

特殊需要

特殊需要

教育城-共融資料館

為有特殊教育需的兒童和家長提供資訊，以幫助他們能理解其特殊需要。

香港基督教服務處培愛學校

我們深信肢體傷殘兒童有接受教育的權利。他們受身體的弱能所限制，需要和潛能往往被忽視。本校為他們提供適切的教育和訓練，充分發展他們的潛能，培育他們自我照顧、獨立生活及適應社會的能力。

鄰舍輔導會

鄰舍輔導會成立於一九六八年，是一間非牟利多元化服務機構，本著「那裏有需要我們的服務，就是我們的「鄰舍」」的創會精神，秉承著社會工作專業操守，為本港各階層年齡的居民及「最不能自助」的弱勢社群，提供服務。

本會早期的服務是以提供諮詢輔導服務為主。但由於社會需求轉變，本會自一九七四年開始，將服務擴展至為有特殊需要的兒童及青少年提供教育、康復、訓練及就業服務。

- up-to-date information
 - We just need to update our database
 - The information with each organization will update by themselves
- emotional support
 - FAQ
 - Events area

Submitted on 01-10-2016

Submitted by anonymous user: 1.36.178.9

Submitted values are:

Name/姓名: miss XXXXX

Email/電郵: XXXXXXXX@yahoo.com.hk

Contact telephone/聯絡電話: XXXXXXXXX

Content/ 內容: 過度活躍症/情緒問題,麻煩直接電話聯絡,謝謝

How to disseminate the health message and promote the web-site

Poster

Oneclick (一擊通)

方便搜尋

方便有需要的家長/照顧者/兒童搜尋有關政府、學術機構、非政府組織及私營部門所提供之健康、教育及社區的資訊和專業服務。

為有特殊需要兒童而設的一站式資訊網

特殊需要

- 身體弱能
- 特殊學習困難/讀寫障礙
- 專注力不足
- 言語障礙
- 自閉症/亞氏保加症
- 視覺障礙
- 精神病
- 智力障礙
- 聽力障礙

UPAM

Y https://hk.search.yahoo.com/search;_ylt=A8tUwYVvk745X.wsAdA

File Edit View Favorites Tools Help

PH LearnLink MyWalden University Portal Google 翻譯 Suggested Sites Web Slice Gallery

首頁 Mail 新聞 財經 娛樂圈 Style 電影 體育 Mobile 字典 拍賣 國購

YAHOO! 雅虎香港

Oneclick

搜尋

相關搜尋: oneclick intellipanel 智能拖板, oneclick game co ltd, 更多...

一擊通 OneClick

oneclick.hku.hk 網頁紀錄 - 更多此站結果

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Home - oneclick

Google oneclick

Web search

全部 圖片 地圖 新聞 影片 更多 搜尋工具

約 51,900,000 項搜尋結果 (0.43 秒)

提示: 只顯示香港繁體中文搜尋結果。您可以在 使用偏好 中指定搜尋語言

一擊通OneClick
oneclick.hku.hk/

一擊通全港經驗實踐大比拼·首頁·關於我們·特殊需要·專業資訊·基金·活動·搜尋·slideshow 1 slideshow 2 slideshow 3. 平等機會委員會·復康專科及資源中心.

一擊通OneClick
oneclick.hku.hk/en

Department of Paediatrics and Adolescent Medicine of Tuen Mun Hospital · St. John Hospital · Family Health Service, Department of Health · More..... Jockey ...

Hit rate

Audience Overview

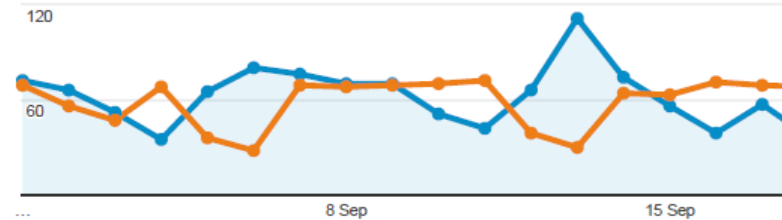
1 Sep 2016 - 30 Sep 2016
Compare to: 1 Sep 2015 - 30 Sep 2015



Overview

01-Sep-2016 - 30-Sep-2016: ● Sessions

01-Sep-2015 - 30-Sep-2015: ● Sessions



Country	Sessions	% Sessions
1. Hong Kong		
01-Sep-2016 - 30-Sep-2016	1,956	96.35%
01-Sep-2015 - 30-Sep-2015	1,603	94.35%
% Change	22.02%	2.13%
2. Taiwan		
01-Sep-2016 - 30-Sep-2016	17	0.84%
01-Sep-2015 - 30-Sep-2015	14	0.82%
% Change	21.43%	1.63%
3. China		
01-Sep-2016 - 30-Sep-2016	8	0.39%
01-Sep-2015 - 30-Sep-2015	7	0.41%
% Change	14.29%	-4.35%
4. Macau		
01-Sep-2016 - 30-Sep-2016	7	0.34%
01-Sep-2015 - 30-Sep-2015	14	0.82%
% Change	-50.00%	-58.15%
5. United States		
01-Sep-2016 - 30-Sep-2016	7	0.34%
01-Sep-2015 - 30-Sep-2015	18	1.06%
% Change	-61.11%	-67.45%

Oneclick Challenge Competition

<http://oneclick.hku.hk/2016contest/>

一擊通全港經驗實踐大比拼

關於比賽 報名表格 公眾投票區 Eng

歡迎父母、照顧者及專業人士參加!!!!

香港大學李嘉誠醫學院
青少年及兒童科學系 舉辦
第一屆 全港經驗實踐大比拼

比賽目的
把你教導/護理孩子的心得與別人分享，尤其是有特殊學習需要的兒童





截止日期
2016年10月30日

比賽組別
教導學習組
例如：孩子說話時可以望向對方面孔超過30秒
健康護理組
例如：有效控制體重；願意自行擦牙

Oneclick Challenge Competition

<http://oneclick.hku.hk/2016contest/>

v Favorites Tools Help

Link  MyWalden University Portal  Google 翻譯  Suggested Sites  Web Slice Gallery ▼

Adolescent Medicine

Purpose of Competition

Sharing your experience for teaching / caring, especially for special needs.

Deadline

30 Oct 2016

Judgement Criteria

I. Professional Judging Panel

- A. Creativity
- B. Efficiency
- C. Practicable
- D. Satisfactory

II. Public Voting: 2-7 Nov 2016

Awards

First and second place for each group

- First place - HKD\$2,000
- Second place - HKD\$1,000
- BGCA 80th Scientific Conference

Group:

Learning Group

Example: observe child's face over 30 seconds when talking/interacting with others

Health Care Group

Example: how to control body weight

Awards Ceremony

Date 7 Jan 2017

Time 10:30am to 12noon

Venue Lecture theater, Ground floor, Wai Oi Block, Caritas Medical Centre

Transport

- Take the 45M green mini bus at Cheung Sha Wan MTR Station Exit A or
- Sham Shui Po Yu Chau Street near the Kweilin Street

Result announcement

1 Dec 2016 Thursday

頒獎典禮

日期 2017年1月7日

時間 上午10:30至中午12:00

頒獎地點 明愛醫院懷愛樓地面演講廳

交通

- 長沙灣地鐵站A出口或
- 深水埗汝州街近桂林街乘坐45M綠色小巴

公佈結果日期

2016年12月1日 (網上)

Please support the Oneclick Challenge
Competition by disseminating the
information to your friends and clients

Thanks!